



# DOMINANT

MUSICAL INSTRUMENTS

## SEYMOUR DUNCAN 21 DAY REAL WORLD PICK-UP EXCHANGE

### Here's how it works:

So you are thinking about purchasing a pickup but just not 100% sure it's the right model for you. What do you do? Well, with Seymour Duncan®/Basslines® and Dominant Musical Instruments, you're covered under our **21-Day Real World Exchange Policy™**.

You purchase your pickup and check it out carefully for up to three weeks with your own gear, in the places you normally play. Concert halls, the studio, and your bedroom— wherever. In other words: "*The Real World*". Does the pickup work for you? If it does, great! Enjoy!!! However, if you're unhappy with it for any reason, you can exchange it for another model of the same value. Or, if you want to exchange it for one of a higher value and you pay the difference.

Some important things to remember. Make sure you take care of any Real World exchanges strictly within 21 days of your purchase. Make sure you have your original purchase receipt. Also, make sure the pickup isn't totally thrashed (please).

Take the pickup back to the Authorized Seymour Duncan Dealer you purchased it from and they will then contact us to arrange your exchange. We only ask that you explain why you are not happy with the pick-up. This is to help us and the Dealer to recommend a more appropriate pick-up. The Dealer will then send the pickup along with a copy of your receipt to Dominant Music. When we get it, provided everything checks out ok, we'll send the replacement pickup to the dealer. That's it!!

Pretty easy, huh?

### Who is this available to?

Anyone who purchases a Seymour Duncan pick-up from an Authorised Seymour Duncan Dealer in Australia. (See Dominant Music website for full list of applicable Dealers)

### Who is responsible for the installations?

You bear all responsibility for costs of all installations.

### Advantages of this program:

Are you asking yourself the following question: "**What is the pick-up going to sound like in MY GUITAR**" We can describe to you what it is going to be like but we realise there is still an uncertainty and this causes you some hesitation. This program eliminates this issue completely and helps you shape your sound with confidence!!

### Terms and Conditions:

- This is a strict EXCHANGE ONLY Program, pick-ups will not be refunded under any circumstances.
- Exchange must take place STRICTLY within 21 days of the date of purchase stated on the receipt provided.
- Only applies to pick-ups purchase from Authorised Australian Seymour Duncan Dealers
- Does not apply to Custom Shop pick-ups
- All installation cost, including installation of replacement pick-up is the responsibility of the customer.
- Explanation must be given as to why the pick-up did not suit so that a suitable replacement can be suggested.
- Only one exchange per customer per transaction.
- Exchange will not take place until original pick-up has been received and inspected by Dominant Music.
- Pick-up will not be accepted by Dominant without original receipt, SDRA number and the SDRA form
- Pick-up will not be accepted by Dominant if damaged in anyway by customer

If you have any questions relating to this program, please feel free to contact your Local Seymour Duncan Authorised Dealer or Dominant Music at [info@dominantmusic.com.au](mailto:info@dominantmusic.com.au)